

Portal Enhancement

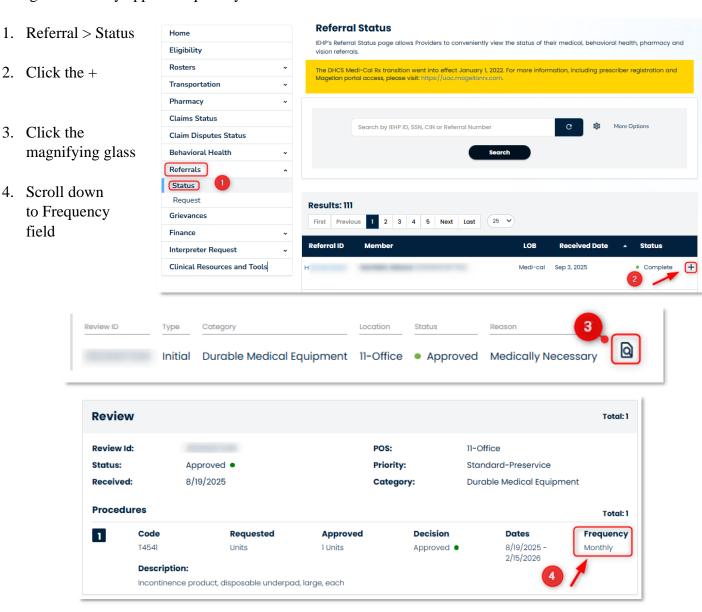
To: Provider Network

From: IEHP - UM

Date: September 11, 2025

Subject: Frequency Field Added on Referral Status

A new Frequency Field has been added to the referral detail under Referral Status to show the authorized quantity and frequency for the specific quantity on an authorization. The addition assists with servicing and billing the correctly approved quantity.



If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email Provider Services@iehp.org

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